



“WE ARE HANDLING INCREASED SUBSCRIPTION VOLUME WITHOUT INCREASING MANPOWER”

Customer:

ViriCiti (acquired by ChargePoint)

Industry:

Electric Vehicle fleet charging and monitoring solutions

Challenges:

- Organize and manage annual subscription licenses and accurately account for deferred revenue
- During annual customer subscription numerous alterations occur as vehicles come online or are removed
- Data safety. Working from overwhelming spreadsheets
- Some licenses getting completely overlooked and not invoiced



Solution:

Younium with NetSuite Connector

Benefits:

- Complete automation of previously manual invoicing
- Reduced billing time
- Realized previously missing revenue
- Flexible. Easy to customize to our business
- Easy NetSuite integration
- Insights help focus the sales team
- More accurate reporting from large amount of data

Readily available customer support really understands subscription billing. They're able to answer questions as if they were part of the business.

Terri Tilghman
Finance Manager,
North America